



# Volunteering at Harvesters

## Frequently Asked Questions

### When are volunteers needed?

#### Kansas City Warehouse Volunteer Hours

**Tuesday** - 8:30 a.m. to 8 p.m.

**Wednesday** - 8:30 a.m. to 4 p.m.

**Thursday** - 8:30 a.m. to 8 p.m.

**Fridays and Saturday** - 8:30 a.m. to 12:30 p.m. and  
1 to 4 p.m.

**Sunday and Monday** – Closed

#### Topeka Warehouse Volunteer Hours

**Tuesday** - 1 to 3 p.m. and 5:30 to 7:30 p.m.

**Thursday** - 9 to 11 a.m. and 1 to 3 p.m.

**Saturday** - 9 to 11 a.m. and 1 to 3 p.m.

**Sunday and Monday** - Closed

### Are reservations required?

Yes. Please reserve your volunteer time at [www.harvesters.org](http://www.harvesters.org) or call toll-free at 877.653.9516. In Topeka, please call 785.861.7750.

### Do you require a minimum time commitment?

Volunteer shifts are scheduled for two hours. In order to ensure we are efficient with our operations we ask that volunteers arrive on time and stay for the entire shift.

### How many people can I bring?

At our Kansas City facility, Harvesters can accommodate up to 30 people per shift. At the Topeka facility, we can accommodate up to 10 people per shift.

### Do you need individual volunteers?

Most definitely! We only request that you schedule your visit in advance at [www.harvesters.org](http://www.harvesters.org).

### Can young children volunteer?

At this time, no children under age 18 are allowed in the warehouse.

### Can you verify service hours?

Yes. Harvesters can verify service hours for non-legal purposes. Please notify staff when scheduling your reservation.

### Can you accommodate volunteers with special needs?

At this time, we cannot accommodate volunteers with special needs because all volunteers must be able to sign a waiver.

### Can I bring food to donate?

Please do! If every volunteer brought just one nonperishable food item when they came to volunteer, in a year's time, Harvesters could provide an additional 30,000 meals. Check out our list of most-needed items at [www.harvesters.org](http://www.harvesters.org).

### Do you have refreshments available for volunteers?

Vending machines are available at both facilities. Water fountains are not available.

### Can our group bring in lunch?

At this time, groups cannot bring in lunch to have either before or after their volunteer shift.

### What should I wear?

Harvesters encourages volunteers to wear casual clothing (jeans and t-shirts) and requires all volunteers to wear close-toed shoes and long pants. **Open-toed shoes (including flip flops and sandals) are not allowed.** While the Volunteer Engagement Center is heated and cooled, it is a warehouse environment that is not as warm or as cool as a typical office or home. We suggest dressing in layers in the winter.



## Are tours available?

At this time, tours are not available at either facility.

## Can I use my cell phone to call or text my friends while I'm volunteering?

No. To ensure everyone's safety, volunteers are not allowed to use their cell phones to make or receive calls while in Harvesters' warehouses. Volunteers are encouraged to take photos of their group and share on social media.

## Where do I park when I volunteer at Harvesters?

At the Kansas City facility, volunteer parking is available in front of the building and in an overflow lot west of the building, across Topping Avenue. Parking is limited, so carpooling is strongly recommended. Guests should enter through the Volunteer Entrance under the red awning. At the Topeka facility, parking is available on the north side of the building and east of the building, across Quincy Street. Guests should enter through the main entrance with the red awning on the west side of Quincy.

For more information, contact Kansas City at [getinvolved@harvesters.org](mailto:getinvolved@harvesters.org) or Topeka at [fighthunger@harvesters.org](mailto:fighthunger@harvesters.org)

[www.harvesters.org](http://www.harvesters.org)

Kansas City: 877.653.9516

Topeka: 785.861.7750

